

## ALTICE USA TO PROVIDE CUSTOMER SUPPORT AND EMPLOYEE ASSISTANCE FOR HURRICANE HARVEY RELIEF EFFORTS

August 29, 2017 – Altice USA (NYSE: ATUS), one of the largest broadband communications and video service operators in the United States and the provider of Optimum and Suddenlink-branded internet, TV and phone services, is providing assistance to local communities, residents and employees following the recent devastating weather events related to Hurricane Harvey.

Altice USA is making a \$50,000 donation at this stage to the Red Cross of Texas, and is providing the Red Cross with free advertising time across its Optimum and Suddenlink systems nationwide to assist the organization with its efforts. Altice USA is also in contact with local officials to determine how donations made by Altice USA employees may be utilized to help the affected communities

The Company has also implemented the following measures:

- Customer accounts for those who have lost service due to flooding will be credited for equipment and services dating back to August 25.
- Suddenlink customers will not be charged for lost or damaged equipment.
- An Employee Disaster Relief Fund has been established to assist employees directly affected by Hurricane Harvey, and the Company will match the employee contributions.
- Altice USA employee volunteers from around the country are traveling to assist the Company and its employees with customer restoration and recovery efforts.

Team members are working around the clock in areas where physical access has been permitted such as Victoria, TX to assist our impacted Suddenlink customers, local communities and employees. The Suddenlink retail store located at 105 Industrial Dr., Victoria, TX, is open and will provide free WiFi and charging stations for all residents. Additional televisions will be stationed in the facility so residents can stay up-to-date with the local news. Suddenlink customers can also use this location for any Suddenlink-service related needs.

Assessment and restoration crews in other areas of Texas and Louisiana are prepared for dispatch as soon as local clearance is provided by authorities, and the Company will focus on those recovery efforts at that time.

Suddenlink customers who have power but need assistance with services can call the company at 1-877-794-2724. Suddenlink services are currently being restored in certain areas, and any current disruptions are a result of the widespread power outages occurring throughout the region. Customers should also be reminded that Suddenlink service representatives will always carry identification.

## Contact

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## **About Altice USA**

Altice USA (NYSE: ATUS), the U.S. business of Altice N.V. (Euronext: ATC, ATCB), is one of the largest broadband communications and video services providers in the United States, delivering broadband, pay television, telephony services, Wi-Fi hotspot access, proprietary content and advertising services to approximately 4.9 million residential and business customers across 21 states through its Optimum and Suddenlink brands.