



ALTICE USA ADDS UNIFIED COMMUNICATION AND CALL CENTER FUNCTIONALITY TO POPULAR LIGHTPATH HOSTED VOICE SERVICE

*Expands managed voice offering with cloud-based mobility and convergence features,
and customizable contact center capabilities*

New York – March 23, 2017 – Altice USA announces today the introduction of Unified Communications and Hosted Contact Center services that provide enhanced mobility, convergence and call center features, substantially evolving the capabilities of the company’s popular Lightpath voice services. Altice USA’s Lightpath division delivers Managed Services, Voice, Data and Internet services to New York metro area medium and enterprise businesses.

The new features are available now by adding *Lightpath Hosted Contact Center* to any Lightpath voice service package and *Lightpath Unified Communications* to any Lightpath Hosted Voice service package. The company is also simplifying access to its Hosted Voice product, which can now be purchased as a standalone offering and includes local and long distance calling, providing more products and choice for business customers. The service was previously only sold along with an internet and voice bundle.

Altice USA is a subsidiary of Altice N.V. (Euronext: ATC, ATCB), a leading global telecommunications, media and entertainment company. Through its Lightpath, Optimum Business and Suddenlink Business branded services, Altice USA serves more than 375,000 businesses across 20 states, with a network that includes over 14,000 fiber-lit locations, more than 8,000 of which are located in the New York metro area.

“Businesses across the New York metro area rely heavily on Lightpath services, and we are committed to providing more choice to help customers drive their businesses forward,” said Kevin Stephens, Executive Vice President, Altice Business. “As our customers’ businesses become more complex and communications demands evolve, Altice USA is focused on offering the latest feature sets and tools available to introduce flexibility, efficiencies and revenue opportunities for our customers.”

“Wallington public schools was one of Lightpath’s earliest Hosted Voice users,” said Vito D’Amelio technology coordinator for the Wallington School District in New Jersey. “For more than seven years, we have found the service, support and performance of this product to be impeccable and are excited to see the range of new features Lightpath is making available with this update as the District will evolve its technology to remain in lockstep with the needs of students, faculty and staff.”

Lightpath Unified Communications addresses evolving office mobility demands, enabling employees to work from anywhere by extending voice services directly to their laptop, desktop or mobile device. Key features include an enterprise-grade softphone for seamless access anywhere, customizable call rules, centralized contacts, instant messenger and presence functionality for real-time status of coworkers, and web and video conferencing.

Lightpath Hosted Contact Center brings a cloud-based approach to improved customer service support, offering gold and platinum levels of functionality depending on the business need. The service comprises automatic call distribution and interactive voice response for auto attendant support. Key features like customization capabilities, intelligent skill-based routing and comprehensive reporting make the service a powerful tool for increased revenue, customer loyalty and agent productivity. *Lightpath Hosted Contact Center* also provides for improved efficiencies and performance for businesses via schedule optimization that aligns with demands.

The new Lightpath voice services do not require an upfront investment, giving businesses the ability to integrate the latest market innovations without needing to worry about significant capital expenditures. The services are based on flat monthly pricing and sold on a per-seat basis. Lightpath customers receive 24/7 support and maintenance for 100% availability and access to new features as they become available. *Lightpath Unified Communications* and *Lightpath Hosted Contact Center* are available as an add-on to Lightpath Hosted Voice.

To learn more, about Altice USA's Lightpath services, visit www.golightpath.com.

About Altice USA

Altice USA, a subsidiary of Altice Group (Euronext: ATC, ATCB), is the fourth largest cable operator in the United States, delivering residential and business services to 4.6 million customers across 20 states. Providing high-quality products that keep customers connected, Altice USA (through its Optimum, Lightpath and Suddenlink brands) offers digital cable television, high-speed Internet, voice, WiFi and advertising services. To meet our customers' content and information needs, the company through News 12 also offers hyper-local news and programming created specifically for the communities we serve in the tri-state area. For more information, visit www.alticeusa.com.

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